



# STATE OF CONNECTICUT

DEPARTMENT OF SOCIAL SERVICES

925 HOUSATONIC AVENUE • BRIDGEPORT, CONNECTICUT 06606-5700

March 31, 1997

Mr. Terry Bono  
Cable Systems  
500 Washington Avenue  
North Haven, CT. 06473

Dear Mr. Bono:

I want to let you know that your two technicians, Mike DeFusco and Chris provided excellent service when handling the many and varied requests presented to them on Thursday, 3/27/97, at the Bridgeport office of the Department of Social Services.

With patience and competence, Mike and Chris went above and beyond in order to meet the needs of this office.

PB/bm

Sincerely,

A handwritten signature in blue ink, appearing to read "Peter Bucknall".

Peter Bucknall  
Field Manager  
Bridgeport Office  
579-6844