



STATE OF CONNECTICUT

STATE TEACHERS' RETIREMENT BOARD

165 CAPITOL AVENUE HARTFORD, CONNECTICUT 06106

October 12, 1995

Mr. Rick Moody
Sonitrol Communications Corp.
100 Constitution Plaza
Hartford, CT 06103-1767

Dear Rick:

Cable Systems personnel were here recently, as you know, to install voice and data wiring to support our upcoming LAN implementation. Because they were sub-contractors to Sonitrol, I wanted to provide you with some feedback regarding the quality of their work.

Ken Vallone, who lead the installation team, was wonderful to work with. He and his crew conducted themselves professionally at all times, and made every effort to minimize the impact of their interruptions to our employees. They were very accommodating in meeting our adjusted requirements, as you authorized them to do, and completed their on-site work within a weeks time.

Our department could not be more pleased with the work that was done, and we wanted you to know that. I look forward to receiving the two copies of the cabling test results, which you mentioned would be forthcoming. That report will hopefully address any potential concerns our LAN installation vendor may have during our installation this November; or any questions that may come up during our phone system installation this December. If any problems should come up regarding the cabling work that has been completed, I'll be in touch with you to let you know.

I understand that you have already faxed your new total expense breakdown of \$12,736.25 to Debbie Atkinson for processing, and I'll be authorizing payment as soon as I receive the paperwork. Thank you, again, for your expert assistance with this project.

Sincerely yours,

A handwritten signature in cursive script, appearing to read "Susan P. Biron".

Susan P. Biron
Agency Data Processing Manager

copies: Debbie Atkinson, DAS
 Paul Nicholas, OIT
 Ken Vallone, Cable Systems
 Bill Sudol, TRB