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State of Connecticut
WORKERS' COMPENSATION
COMMISSION

President
Cable Systems
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November 23, 1994

Dear Sir/Madam,

Over the past several months my departments across the state have had the opportunity to work with a Mr. Ken Vallone of your staff. Compliments have been made to me from our district office in Bridgeport regarding the outstanding work he performed and how personable he was to his clients.

This past weekend our administrative offices moved from Hamden to Hartford and a lot of work had to be completed over the weekend to insure that we could, and would, have phone services on Monday November 22, 1994. Ken was here all weekend (including Sunday) to insure we were up and running. He also met with us at 6:00 AM on Monday to double check and fine tune anything that might require it. I was here all weekend with Ken and am very happy he was assigned to our task, for without him I think we would still be working on the project well into Monday and Tuesday.

Again, I would like to compliment you and Ken on the fine service you provided. Ken is a definite asset to your firm.

Sincerely,

Richard R. Flower
Director M.I.S.

cc: Rick Moody Sonitrol